IT Support Technician II

Project: Stibnite Gold Project - Stibnite, Idaho, USA

Work Location: Stibnite or Boise offices, with remote work flexibility as appropriate.

Salary: Competitive

Employment Type: Full-Time, Regular Employee

Application Deadline: Position open until filled.

About Perpetua Resources

Perpetua Resources is an Idaho-based company committed to responsible mining and environmental stewardship. Our mission is to restore the abandoned Stibnite Mining District while responsibly developing its rich resources of gold and antimony—an essential mineral for national defense and sustainable technologies.

Why Join Us?

- Environmental Restoration: Be part of a team dedicated to restoring ecosystems and improving water quality in historically impacted mining areas.

- Innovative Projects: Contribute to the Stibnite Gold Project, designed to responsibly develop critical mineral resources while rehabilitating the environment.

- Community Engagement: Work with a company that values transparent partnerships and actively invests in local communities.

- Professional Growth: Join a diverse team of scientists, engineers, and environmentalists committed to excellence and innovation.

At Perpetua Resources, we believe in balancing resource development with environmental care to create a sustainable future. Join us in making a lasting, positive impact on Idaho and beyond.

🔗 Learn more at www.perpetuaresources.com

About The Position

The IT Support Technician II serves as the primary on-site IT resource at the Stibnite location, providing advanced technical support to end users while maintaining the site's IT infrastructure. Reporting directly to the IT Systems Manager, this role is responsible for independently resolving

Tier 2/3 hardware, software, and network issues, performing system maintenance, and ensuring reliable technology operations across rotating shifts. The ideal candidate is a seasoned, self-sufficient problem solver who thrives in a remote, fast-paced environment and takes ownership of IT operations with minimal oversight.

Essential Duties and Responsibilities

- Serve as the sole on-site IT point of contact for the Stibnite site, providing prompt and professional Tier 2/3 technical support to all site personnel.
- Independently troubleshoot and resolve complex issues involving computers, mobile devices, printers, software applications, and network connectivity.
- Escalate critical or unresolvable issues to the IT Systems Manager as needed, providing thorough documentation and preliminary analysis.
- Perform routine and advanced server maintenance tasks, including installing updates and applying security patches.
- Conduct regular backup testing and verification to ensure data integrity and recovery readiness.
- Lead the setup and configuration of new workstations, user accounts, and security permissions in Microsoft 365 and Active Directory.
- Maintain accurate IT asset inventories, documentation, and ticket logs for all site equipment and systems.
- Support IT projects and infrastructure buildout during the site's construction phase and beyond.
- Monitor system performance proactively and identify opportunities for improvement or risk mitigation.
- Provide rotating shift IT coverage aligned with site operational schedules.

Schedule & Logistics

The IT Support Technician II role may be performed from Perpetua's offices in Stibnite or Boise, with remote work flexibility as appropriate.

Qualifications

Required:

- Associate degree in Information Technology, Computer Science, or equivalent experience.
- 3–5 years of experience providing IT or technical support, with demonstrated Tier 2/3 competency.
- Proficiency with Windows 10/11, Microsoft 365, and Active Directory.
- Solid understanding of networking concepts (TCP/IP, DNS, DHCP, VPN).
- Ability to work independently as the sole on-site IT resource in a remote environment.
- Strong problem-solving, organizational, and communication skills.
- Experience using remote management or monitoring tools

Preferred:

- Experience performing server maintenance, system patching, and infrastructure configuration.
- Familiarity with backup software and recovery verification processes.
- CompTIA A+, Network+, Security+, or Microsoft certifications.
- Experience with remote management tools or RMM platforms.
- Prior experience supporting operations in construction, mining, or other industrial environments.

Physical and Environment Requirements

- Full-time, on-site position at the Stibnite location reporting to the IT Systems Manager.
- Rotating shift schedule aligned with site operations.
- Remote and rugged site environment — candidates must be comfortable working in an active construction/industrial setting.
- After-hours availability required for maintenance windows, critical issues, and shift coverage needs.

What We Offer

At **Perpetua Resources**, we are committed to supporting our employees with a comprehensive benefits package that promotes well-being, financial security, and career growth. We believe in fostering a workplace where our team members thrive personally and professionally.

What We Offer:

✅ **Health & Wellness**

- Comprehensive medical, dental, and vision insurance
- Health savings account (HSA) available with eligible health plan choice
- Employee assistance program (EAP) for mental health and well-being
- Company-paid Life Flight membership for employees/immediate family
- Pre-tax Flexible Spending Accounts (FSAs) for medical and dependent care expenses

✅ **Financial Security**

- Competitive salary
- Short-Term Incentive Plan (STIP) – Annual performance-based bonus program
- Long-Term Incentive Plan (LTIP) – Equity-based compensation for long-term success
- 401(k) retirement plan with company matching contributions
- Employee Assistance Program

✅ **Work-Life Balance**

- Paid time off (PTO) and company-recognized holidays
- Parental leave
- Flexible work arrangements (role-dependent)

✅ **Professional Growth**

- Career advancement opportunities within a growing company
- Industry conference attendance and networking opportunities
- Internal training programs and cross-functional learning

✅ **Additional Perks**

- Company-paid professional memberships (e.g., industry associations, networking groups)
- Travel assistance and reimbursement for work-related conferences or site visits
- Commitment to sustainability and community engagement

At **Perpetua Resources**, we take pride in creating a workplace where employees feel valued and empowered. If you're looking for a career that combines purpose, growth, and a strong team environment, we'd love to have you join us!

What we Require

- Candidates may be required to pass a medical exam.
- Candidates must pass all required training and/or testing.
- Employees may be required to work a non-standard schedule, which may include shift work (other than day shift) at a 24/7, 365-day operation.
- Perpetua Resources Idaho Inc. promotes a drug/alcohol-free work environment using mandatory pre-employment drug testing and on-going drug and alcohol testing, as allowed by applicable laws.

Ready to Join the Perpetua Resources Team?

If you're passionate about making a difference in one of the most environmentally driven mining projects in the country, we'd love to hear from you!

📌 To apply: Send resume and cover letter directly to employment@perpetua.us